

Terms and conditions of the service:

- The student will pay **the full amount of the class or the chosen pack at the latest one week before having the first class***. Failure to do so will result in the loss of the right to reserve a specific date.
 - Before taking the trial Spanish class with Profemarta.es it is essential to have completed the level test provided by the teacher.
 - The student must complete all the classes of the pack purchased within 1 month from the date of the first class.
 - The classes will be carried out through the platforms "Google Meet" or "Microsoft Teams" (both are free platforms). If the student wants to take the classes through the "Zoom" platform, the student must provide the link to the meeting to the teacher.
 - In the event that the student cannot attend the scheduled class, he/she will have 24 hours' notice to let the teacher know in order to reschedule the class for another time or day.
- In the case of notice or cancellation less than 24 hours prior to the class, the class will be marked as taken unless it is due to force majeure. In this case the teacher reserves the right to mark the class as done or not.
- If the student does not show up for the class, the class will be marked as done.
 - If the student does not log in to the class within the first 10 minutes, the class will be cancelled and marked as done.
 - In the event of cancellation by the student of the pack purchased, or of the continuation of the classes, the teacher reserves the right to refund the amount paid.
 - In the event that the teacher considers that the student is not interested in the classes or does not want to follow the optimal study plan that the teacher has drawn up for the learning of the language, the teacher reserves the right to terminate the teaching, thus refunding the remaining amount to the student.
 - In the event that a student intentionally disrespects the teacher, the lessons will be terminated ipso facto, and the teacher reserves the right to refund the tuition fees.
 - The processing of personal and contact data is solely at the disposal of the teacher (Marta Vidal) and the privacy of this data is totally guaranteed and will not be used for any other purpose than for the completion of the student's file and contact with the student during the classes.
 - If you have any questions about classes, timetables, payment, etc. please do not hesitate to contact us by WhatsApp or e-mail. All doubts will be answered as soon as possible within the timetable from 09:00 to 20:00h.


Yours sincerely:


Marta Vidal.

*The fact of acquiring an individual class or a package of monthly classes implies the acceptance of these terms and conditions.

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